NASPE Communication Awards Nomination

Submission Title: The Torch – March 2010 **Links:** http://www.in.gov/spd/files/mar10.pdf

Submission Category: Online newsletter

State: Indiana

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- 1. Please provide a brief description of the submission. The Torch is a monthly newsletter sent electronically to all state employees.
- 2. How long has the submission been in existence? This particular issue has been available to state employees since March 1, 2010. The earliest copy of a state employee newsletter was January 1980, although we suspect there were newsletters prior to that time, we just have no evidence of any.
- 3. Why was the submission created? The Torch is our main vehicle for regular communications to all state employees, wherever they are located. The newsletter contains information that impacts state employees and/or is of interest to them. We believe that, as employers, our greatest assets are our employees. Keeping them informed and engaged is critical to our success.
- 4. How does this submission support the goals and objectives of your agenda/department? The state of Indiana is a performance-based organization that recognizes and rewards employees for their successes. We believe that providing timely and relevant information to our employees

makes them better equipped for their service to the state. This administration promotes government efficiency, exemplary customer service and measures our efforts. One of the articles in this issue, performance management, serves as a reminder that performance is an ongoing effort, not a once-a-year thing. Each month we also inform our employees of the fiscal conditions states across the country.

5. Have you been able to measure the effectiveness of this submission? If so, how? We have witnessed this vehicle morph from a dumping ground for agency press releases to a professional publication that provides timely and important information to its readers. Because of its reputation, we now have requests from employees of separately elected offices to be added to the subscription list. Every two years, we survey our readers and ask for input. Our first survey revealed that 43.2 percent of respondents received their information from The Torch. Two years later, the most recent survey, showed the response spiked to 77.8 percent.

