

Retirement Wave Incoming

Capturing Knowledge, Building Resilient Teams, and Leveraging Tech for Public Sector Succession Planning

NASPE Webinar Series

Wednesday, November 5, 2025

1:00 PM CST – 2:00 PM CST

Today's Panel



Jonathan Patterson

Deputy State Personnel Director
State of Michigan



Sheryl Webb

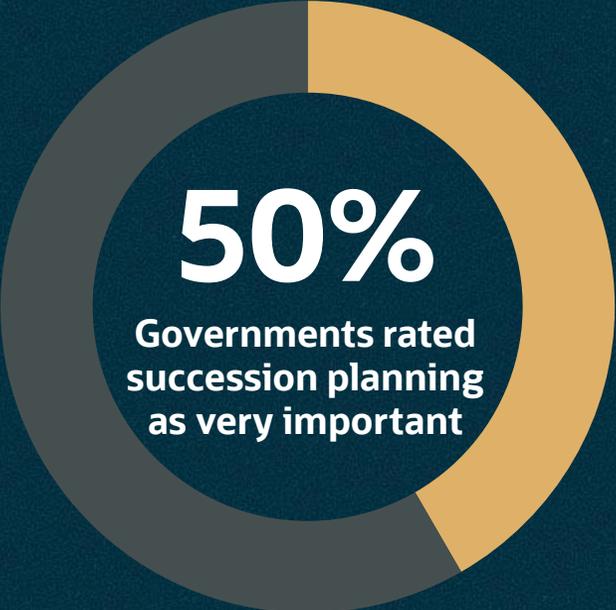
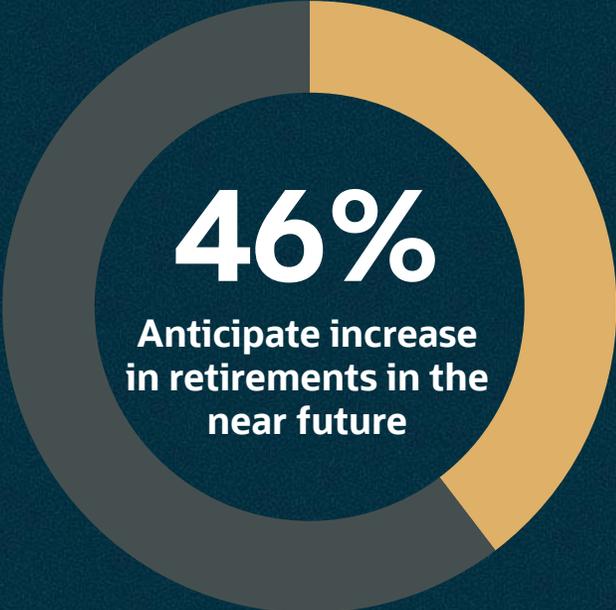
Director of Personnel
West Virginia Division of Personnel



Alex Smith

HCM Industry Executive Director
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Retirement Wave Incoming



Source: [MissionSquare Research Institute](#), July 2025



Retirement Wave Incoming – How Technology Can Help

Challenge

Succession planning and talent review processes

Employees hesitant to plan retirement

Managers unsure how to discuss retirement

Loss of undocumented processes when leaders retire

Preparing internal talent for leadership

Building external talent pipelines

Technology & Tools to Explore
AI-Powered Succession Planning, Predictive Analytics, Learning Recommendations
Talent Review, Skills Inventory, Development Plans

Pre-retirement training, Self-service and Guided retirement workflows, Coaching Workflows

Manager Training Modules, Guided Conversation Templates

Exit Checklist, Knowledge Management Tools

Internal Opportunities, Career Pathing, Mentorship Programs

Early in Career Hiring and Development

How It Helps

Enables skills-based planning that respects classification rules
Forecasts retirement risk, suggests successors, and automates development paths.
Identifies internal potential.

Offers personalized, confidential guidance to reduce anxiety and encourage proactive planning.

Equips managers with tools to lead respectful, compliant retirement conversations.

Captures institutional knowledge and transitions undocumented workflows before departure.

Matches employees to stretch roles and builds leadership pipelines with targeted development.

Supports early-career hires and monitors outreach to schools and nonprofits.

Key Takeaways

State HR leaders face mounting retirements, knowledge loss, and leadership gaps. Here is what can help.

Consistent talent reviews critical

Know your hi-potentials

Annual talent profile updates

Preserve institutional knowledge

Knowledge management tools

Cross-training

Build resilient talent pipelines

Actively grow and develop employees

Practice good leadership role modeling





Thank you

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